

factsheet

Ahold Delhaize was formed in July 2016 from the merger of Ahold and Delhaize Group who have been retail innovators for more than 155 years. Over these years, our small family-owned businesses from Belgium and the Netherlands have evolved to an international family of great local brands in the U.S., Europe and Indonesia.

Together with our great local brands, innovation and sustainability have been in our DNA for decades, supported by our solid financial performance. We're now ready to take the next step by Growing Together. Our new strategy will ensure we're here for at least another I55 years. Just as our customers expect from us.



our family of great local brands



our growing together strategy



our purpose

inspiring everyone to eat and live better, for a healthier future for people and planet

our vision

together, we are your trusted local food retailer



our values

teamwork

Together, we take ownership, collaborate and win.

care

We care for our customers, our colleagues, and our communities.

humor

We are humble, downto-earth, and don't take ourselves too seriously.

Ahold Delhaize

integrity

We do the right thing and earn customers' trust.

courage

We drive change, are open minded, bold and innovative.



strategic priorities

thriving people

We create a caring place to work inspiring growth and collaboration, where everyone is heard, valued and finds purpose in serving our communities.

healthy communities & planet

We lead the transition to a **healthy and sustainable food system** and create a brighter future for our communities.

vibrant customer experiences

We serve our **customers' life needs** through our
core, and an **expanding ecosystem** of integrated
products, services,
channels and data.

trusted product

We translate our passion for food into **healthy**, **fresh and affordable products that are accessible** for our customers.

driving customer innovation

We drive further growth by building profitable **complementary businesses** and through **innovation** to support our customers of tomorrow.

portfolio δ operational excellence

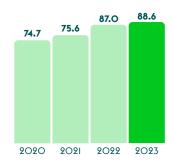
We use **technology and data**, we **save for our customers** every day and
we leverage **scale** to
become the most
operationally efficient in
our industry.

group highlights

net sales

€88.6bn

2O22: €87.Obn +1.9% (+3.8% at constant rates)



net consumer online sales

€11.9bn

2O22: €II.3bn +4.8% (+5.9% at constant rates)



free cash flow²

€2.4bn

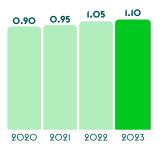
2O22: €2.2bn +**O.2bn**



dividend per common share

€1.10

2O22: €1.O5 +**€0.O5**



net income

€1.9bn

2O22: €2.5bn -**26.4**% underlying operating income

€3.6bn

2O22: €3.7bn -3.3% underlying operating income margin

4.18

-0.2 pp

diluted income per share from continuing operations

€1.94

2O22: €2.54 **-23.7**%

diluted underlying income per share from continuing operations

€2.54

2022: €2.55

-O.4**8**

own-brand food sales from healthy products

54.88

2022: 54.48

+0.4 pp

associate engagement score

78%

2022: 798

Industry benchmark: 78%

MSCI INDEX

AA 2022: AA

reduction in absolute
CO₂-equivalent emissions
(scope I and 2)^{4,5}

35%

2023: 2,679 kt 2018 baseline 3,658kt reduction in tonnes of food waste per food sales (t/€ million)³

37≗

2O23: 3.17 t/€ million 2O16 baseline: 5.48 t/€ million

- Ahold Delhaize's 2019, 2021, 2022 and 2023 fiscal year consisted of 52 weeks, while 2020 consisted of 53 weeks.
- 2 In 2023, after €2.4 billion cash capital expenditure (2022: after €2.5 billion cash capital expenditure).
- 3 The reduction is measured against the restated 2016 baseline: 4.99 t/€ million. See ESG statements for more information.
- 4 The 2022 number was restated; see ESG statements for more information.
- 5 The reduction is measured against the restated 2018 baseline: 4,095 thousand tonnes CO2-equivalent emissions. See ESG statements for more information.

market area

store formats

number of stores

customer proposition

Indonesia

177

Compact supermarkets, supermarkets

Fresher, affordable, closer

	FOOD 湯 LION	STOP&SHOP	Yanna Orr
market area	Market Area: Delaware, Georgia, Kentucky, Maryland, North Carolina, Pennsylvania, South Carolina, Tennessee, Virginia and West Virginia	Connecticut, Massachusetts, New Jersey, New York and Rhode Island	Maine, Massachusetts, New Hampshire, New York and Vermont
store formats	Supermarkets, online shopping	Supermarkets, online shopping	Supermarkets, online shopping
number of stores	1,108	395	187
customer proposition	Easy, Fresh & Affordable You Can Count on Food Lion Every Day!	My Stop & Shop helps me save money, save time and eat well	The full shop fresh, local, priced right, healthy, great service
	The GIANT Company	坐 Giant	
market area	Maryland, Pennsylvania, Virginia and West Virginia	Delaware, District of Columbia, Maryland and Virginia	
store formats	Supermarkets, small urban supermarkets, online shopping	Supermarkets, online shopping	
number of stores	193	165	
customer proposition	Dedicated to providing a great shopping experience, from food to fuel to pharmacy, through exceptional quality, value and service	My Giant helps me save money, save time and eat well	

	Albert Heijn	DELHAIZE	Etos
market area	The Netherlands and Belgium	Belgium and Luxembourg	The Netherlands
store formats	Supermarkets, convenience stores, online shopping	Supermarkets, convenience stores, online shopping	Drugstores, online shopping
number of stores	1,268	818	523
customer proposition	That is the good thing about Albert Heijn	On the side of life	The best drugstore with the best and affordable solutions for Health, Beauty, Care $\boldsymbol{\delta}$ Baby
	GalleGall	bol.	
market area	The Netherlands	The Netherlands and Belgium	
store formats	Liquor stores, online shopping	online shopping with a focus on general merchandise	
number of stores	628	Approximately7 51,000 plaza partners	
customer proposition	Everyone an expert	The store for all of us	
market area	Bagihónouñoskai του πουλιού το γάλα! Greece	albert Czech Republic	
store formats	Supermarkets, convenience stores, cash	Supermarkets, hypermarkets, convenience	
	and carry, online shopping	stores	
number of stores	585	340	
customer proposition	The joy of offering the best	It is worth it to eat better	
	MAXI	MEGA MAGE	
market area	Serbia	Romania	
store formats	Supermarkets, convenience stores, hypermarkets, online shopping	Supermarkets, convenience stores, online shopping	
number of stores	529	977	
customer proposition	Always fresh, always near, always Maxi	Enjoy your life	
	SUPER (IND®)	pingo doce	

Portugal

422

Supermarkets

It tastes good to pay so little